



#5/A  
7-23-02  
M.L.

IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Alan Ballard, John Schroeder, Peggy Shafer, and  
Theresa Sherwood

SERIAL NO.: 10/035,413

FILING DATE: December 28, 2001

TITLE: Customization of Immediate Access and Hotkey  
Functionality in an Internet Application User Interface

EXAMINER: Unknown

ART UNIT: 2181

ATTY.DKT.NO.: PA2065US

RECEIVED

Commissioner for Patents  
Washington, D.C. 20231

APR 24 2002  
Technology Center 2100

Sir:

PRELIMINARY AMENDMENT

The captioned application is U.S. Serial No. 10/035,413, filed December 28, 2001.

Before action, please amend the captioned application as follows.

IN THE CLAIMS

Please cancel claims 1-3 without prejudice. Please add the following scannable version of new claims 4-73.

- 1 1. (CANCELED)
- 2 2. (CANCELED)
- 3 3. (CANCELED)

04/19/2002 TBESHAH1 00000037 10035413

01 FC:103 900.00 OP  
02 FC:102 1260.00 OP